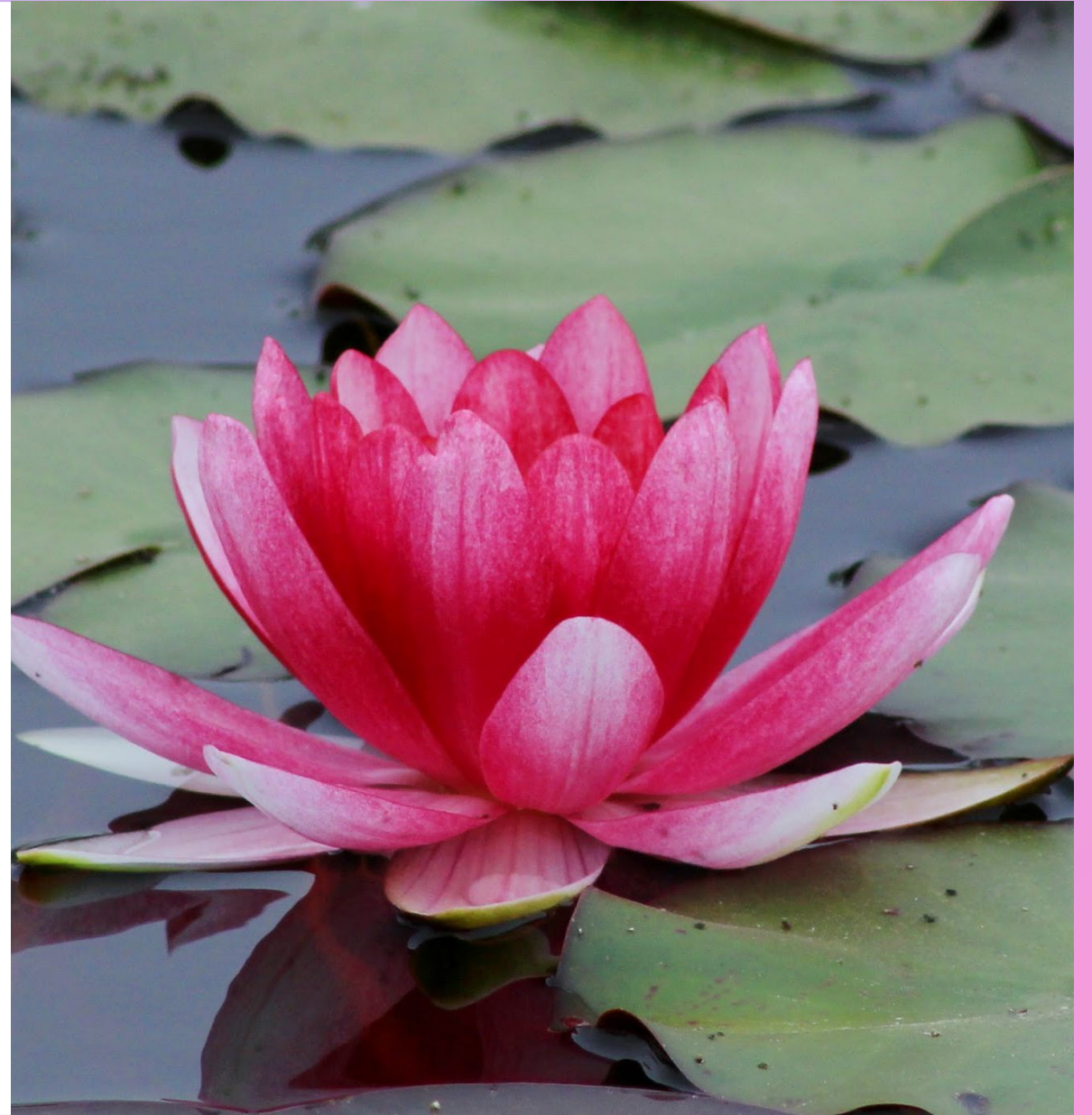


LOTUS HOUSE
3 YEARS
DATA COMPARISON
2020-2021-2022





Lotus House's Guests

GUESTS' DEMOGRAPHICS

Total Served	2020	2021	2022
Women	472	591	530
Youth	199	201	199
Children	683	756	676

GUESTS' DEMOGRAPHICS (CONT)

Total Served	2020	2021	2022
0-2	279	297	283
3-5	176	193	177
6-12	170	201	173
13-17	58	66	45

GUESTS' DEMOGRAPHICS (CONT)

Total Served	2020	2021	2022
18-24	198	201	199
25-44	336	429	361
45-64	117	136	132
65 +	19	28	37

GUESTS' DEMOGRAPHICS (CONT)

	2020	2021	2022
RACE			
White	28%	27%	32%
Black, African American	71%	72%	67%
Other	1%	1%	1%
ETHNICITY			
Hispanic	31%	31%	37%
Non-Hispanic	69%	69%	63%

GUESTS' DEMOGRAPHICS (CONT)

	2020	2021	2022
Newborns (at Lotus House)	33	32	28
Mothers	371	441	416
School age children (4-17)	334	375	327

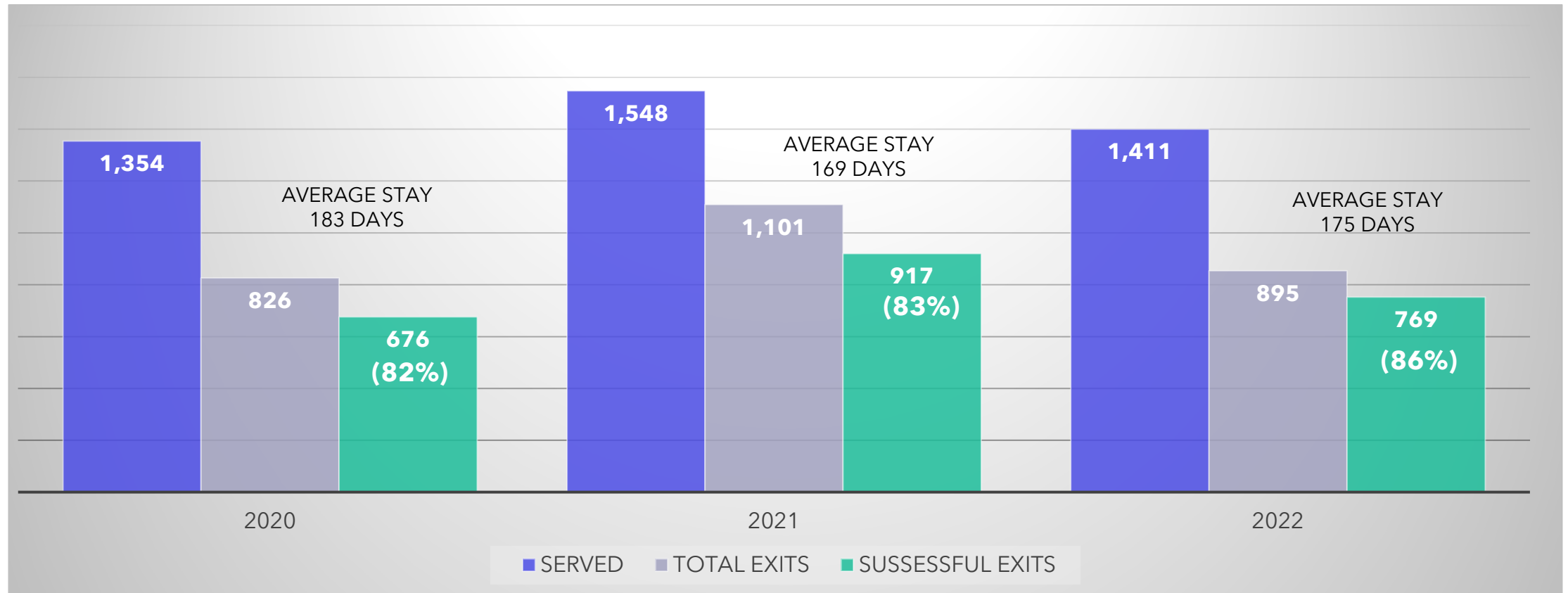
GUESTS' DEMOGRAPHICS (CONT.)

	2020	2021	2022
Victims of Crime	76%	85%	84%
With Disabilities	68%	66%	65%
With SA history/tested positive at Intake	33%	42%	40%
Unemployed at Intake	73%	75%	77%

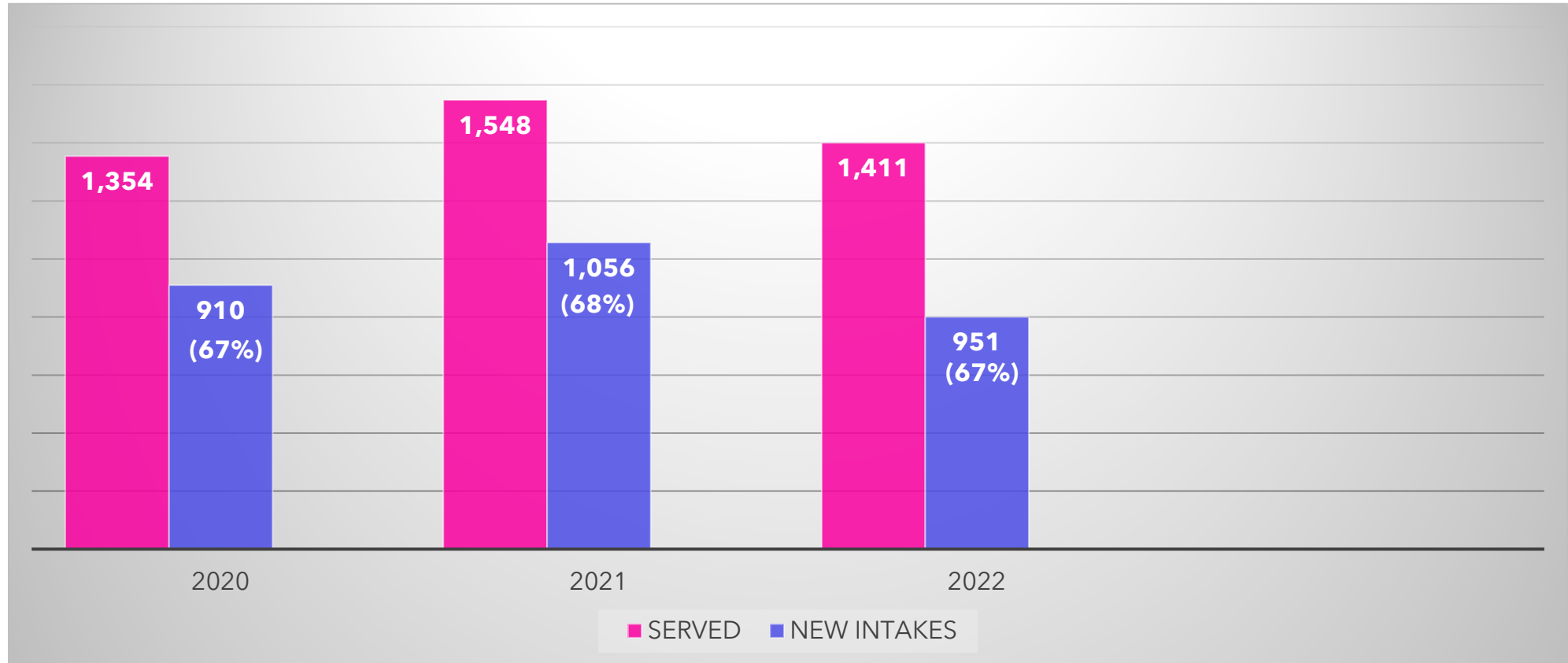
Lotus House's Capacity and Success



ENROLLMENT & EXITS



SERVED vs NEW INTAKES



SUCCESSFUL EXITS* BY PROGRAM

YEAR	Families 25+	Singles 25+	Youth	Youth Singles	Youth Families	Overall
2020	85%	74%	86%	79%	94%	82%
2021	87%	68%	86%	81%	92%	83%
2022	87%	75%	85%	79%	90%	86%

* Based on Homeless Trust guidelines

SUCCESSFUL EXITS

Exit Destinations	2020	2021	2022
Staying or living with family, permanent tenure	401	433	337
Rental by client, with RRH or equivalent subsidy	194	248	118
Permanent housing for formerly homeless persons	113	206	87
Rental by client, with other ongoing housing subsidy	122	118	36
Rental by client, no ongoing housing subsidy	208	154	101
Rental by client, with HCV voucher (tenant or project based)	29	75	49
Rental by client in a public housing unit	66	54	30
Owned by client, with ongoing housing subsidy	17	8	3

UNSUCCESSFUL EXITS

Exit Destinations	2020	2021	2022
Emergency Shelter/Transitional Housing	53	59	32
No exit interview completed	39	39	26
Hotel motel paid without emergency shelter voucher	4	9	8
Substance abuse treatment facility or detox center	14	21	9
Staying with family/friends temporarily	28	37	17
Psychiatric hospital or other psychiatric facility	6	5	3
Place not meant for habitation	1	9	11
Transitional Housing for homeless person	8	1	4
Foster care home/group home	12	5	3

EMPLOYMENT & EDUCATION



E&E ACTIVITIES

	2020	2021	2022
Employment (transition counseling job fair, job search, job readiness, intern training, resume building, mock interviews)	1,754	1,737	1,323
Education (initial education meeting, tutoring, techno bus, budgeting, college prep)	1,717	2,417	3,837
Life Skills (financial literacy, education)	1,074	1,242	1,309
TOTAL	4,545	5,396	6,469

PARTICIPANTS OUTCOMES

	2020	2021	2022
Received Initial Education Meeting	232	326	324
Received Employment Coaching	296	370	352
Created a Budget	218	315	327
Obtained Employment	163	192	179
Completed Certificate Training	155	165	196
Enrolled/Completed High School/GED	70	76	46
Created Resume	151	104	159
Began Internships	48	71	74

HEALTH & WELLNESS



H&W ACTIVITIES

	2020	2021	2022
Primary Care/Follow up	1,060	1,104	1,340
Psychiatric Evaluations/Follow up	538	653	824
Dental Care/Follow up	184	85	729
Vision Care/Follow up	158	100	201
Diagnostic Tests (i.e., X-ray, labs, ultrasound, mammograms)	82	270	138
COVID Vaccines	N/A	714	291
COVID Tests	280	523	544
Children's Immunizations	14	157	85

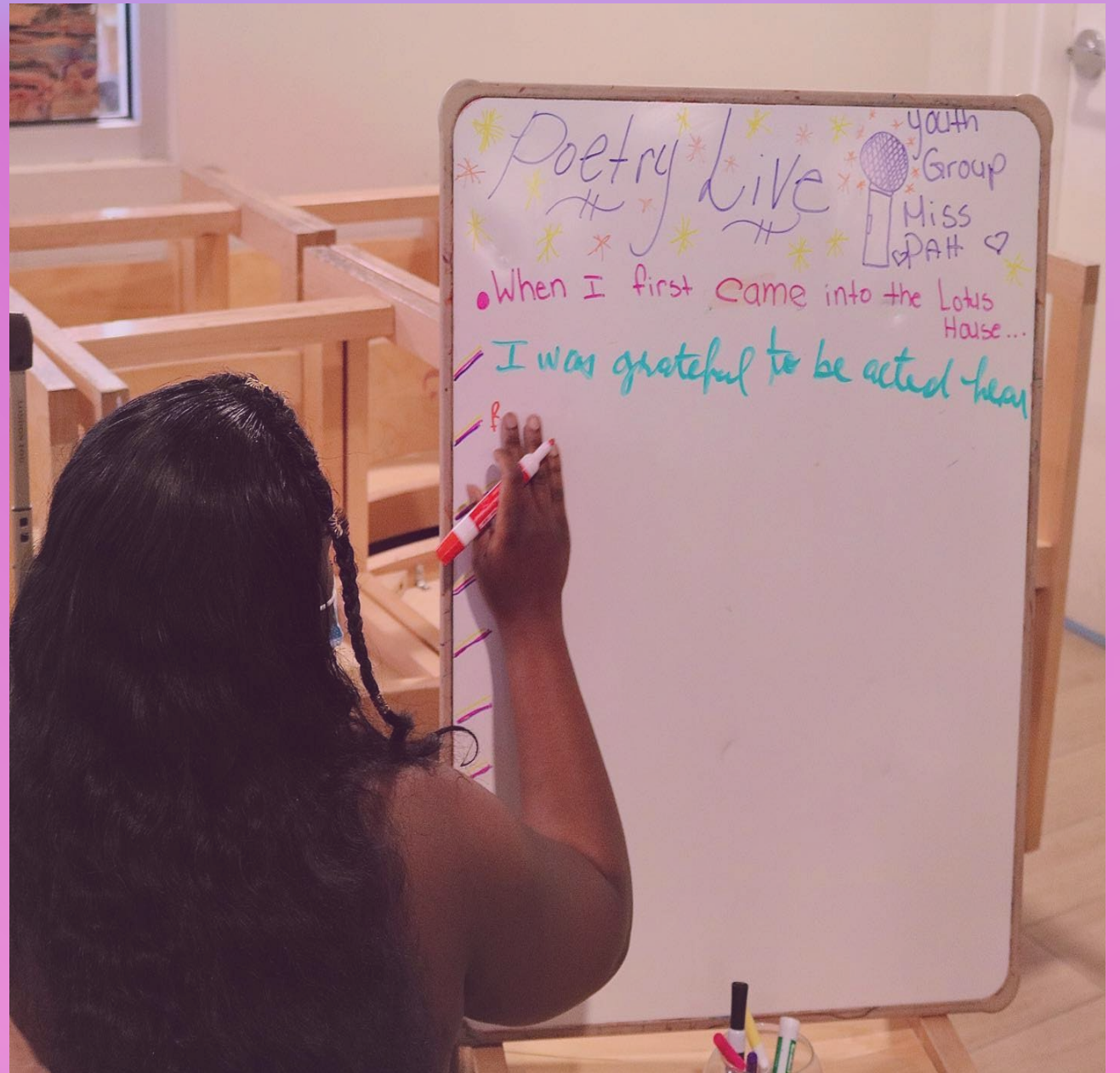
H&W ACTIVITIES (CONT)

	2020	2021	2022
PPD	153	326	465
Prescription Assistance (based on entry date)	423	388	399
Referrals to Psychiatric Evaluations/Medication Management	*	134*	631
Health Education	72	67	110
TOTAL	2,964	4,521	5,757

*no data available

*data began to be entered late in the year

CLINICAL SERVICES



INDIVIDUAL SERVICES

THERAPY / COUNSELING SESSIONS	2020	2021	2022
Evidence-based child and Family therapy sessions (Early Intervention for children with disabilities, Infant and Early Childhood Mental health, Parent Child Interactive Therapy)	1,930	1,703	1,527
Individual Therapy Sessions	2,778	2,725	1,989
Cognitive Behavioral Therapy	1,140	1,035	1,053
PPP/Parenting Education	415	226	321
PPP Stepping-Stones/Parenting Education	38	30	30

INDIVIDUAL SERVICES (CONT)

THERAPY / COUNSELING SESSIONS	2020	2021	2022
Substance Abuse Counseling	575	790	765
Housing Counseling	1,418	2,197	2,216
Crisis Intervention	276	325	334
Bio Psychosocial Assessment	430	519	474
Mental Health Assessment and Treatment	702	785	808
Relationship Development Intervention	N/A	N/A	197
TOTAL	9,702	10,335	9,135

GROUP CONSELING

GROUP SESSIONS	2020	2021	2022
Seeking Safety	284	115	123
Say it Straight	61	35	2
Youth Groups	40	55	51
Substance Abuse (NA, stop smoking, maintaining recovery, etc.)	157	241	215
Rainbow Lotus	20	41	16
PPP	79	109	103
PPP Stepping-Stones	23	15	20
TOTAL	664	611	529

CASE/CARE MANAGEMENT

SESSIONS	2020	2021	2022
RC sessions (Transitional Case/Care Management, Goal and Objectives development)	9,841	11,069	11,648
Caregiver Consultation and Support	N/A	262	723
Comprehensive Information and Referral	N/A	76	148
Youth Advocacy	574	584	473
TOTAL	10,415	11,991	12,992

PARTICIPANTS OUTCOMES

	2020	2021	2022
Mothers assessed	73%	71%	65%
Children assessed	89%	89%	85%
Mothers graduated from Parenting Program	109	120	38
Adults with SA history/testing positive at intake, who tested clean after 6 months of entry	92%	96%	95%
Began to receive benefits while at Lotus House (i.e., TANF, SSI, Food stamps, WIC, etc.)	168	149	127

PROGRAMMING ACTIVITIES



ACTIVITIES

	2020	2021	2022
Adults Farm Class	57	84	45
Child Farm Class	167	76	73
Cooking Class	11	30	36
Nutrition class	3	16	11
Salon Services	643	995	1,058
Arts & Craft	304	258	267
Ceramics	12	11	32
Sewing	18	8	6

ACTIVITIES (CONT)

	2020	2021	2022
Field Trip	12	15	20
Karaoke	22	3	1
Movie Night	7	54	42
Music	2	23	5
Youth Game Night	27	48	45
Parties and events	71	31	42
Baby Shower	1	3	3

ACTIVITIES (CONT)

	2020	2021	2022
Jewelry Making	4	31	68
Dance	13	1	35
Exercise	37	13	73
Yoga	24	29	29
Reiki	11	21	15
Meditation	19	3	1
Rainbow Lotus programing (i.e., guest speaker event, field trip)	3	18	5
Aftercare	5	91	171
TOTAL	1,480	1,916	2,125

OUTREACH



VOLUNTEERS

YEAR	# of volunteers	# of hours
2020*	598	1,365
2021	2,307	5,320
2022	3,413	51,419

*Data collection started in October

SOCIAL MEDIA

	2020	2021	2022
Facebook Shelter	9,831	10,639	11,020
Instagram Shelter	9,907	11,888	13,039
Instagram Thrift	2,605	4,352	4,893

FOOD DONATIONS

YEAR	Weight	Estimated Value
2020	149,656	\$346,756
2021	82,210	\$178,537
2022	92,159	\$241,736

OPERATIONS



MAINTENANCE

	2020	2021	2022
Rooms Painted	10	37	90
Maintenance requests completed and documented	*	570	1067
Preventative maintenance inspections completed	*	*	420

*no data available

OPERATIONS

	2020	2021	2022
OM Internships	N/A	27	44
Supply bags distributed	*	6,000	6,300
Life skills coaching	N/A	180	366
Transportation program rides completed	*	1,038	1,212

*no data available

CULINARY

	2020	2021	2022
Culinary Internships	42	37	18
Safe food handling trainings	86	63	42
Meals prepared daily	*	350,000	365,000
Outside plates per day	*	65	105

*no data available

SUMMARY

- Highest enrollment: 1,548 in 2021
- Highest successful exit rate: 86% in 2022
- Lowest average stay: 169 days in 2021
- Most common exit destinations across the 3 years:
 - Successful: staying or living with family permanently
 - Unsuccessful: emergency shelter/transitional Housing
- 859 mothers and 1,856 children were assessed over the 3 years
- Health & wellness activities increased 49% from 2020-2022
- Employment/education activities increased 30% from 2020-2022
- Programming activities increased 30% from 2020-2022





Thank you